

Lobbies are open by appointment only.

How do I?



CASH A PAYROLL CHECK

Drive Thru

BNA Bank does not cash checks for non-Bank customers who present a non BNA Bank check.

WITHDRAW CASH FROM YOUR BNA BANK ACCOUNT

Visit an ATM, Drive Thru, Lobby Appointment if necessary

BNA Bank customers have surcharge free ATM access at all Walgreen's in MS and all Money PASS ATM's

MAKE A BNA BANK LOAN PAYMENT

Night Deposit, Drive Thru, bnabank.com, or online banking

(Be sure to secure documents in an envelope with proper loan information)

MAKE A DEPOSIT

Night Deposit, Drive Thru

(Be sure to secure documents in an envelope with proper account information)

PAY WATER AND GARBAGE BILL

Night Deposit, Drive Thru

(Be sure to secure documents in an envelope with a copy of your bill)

(You must present your bill with your payment)

MONEY ORDERS, OFFICIAL CHECKS, WIRE TRANSFERS

Call and schedule an appointment

CHECK ACCOUNT BALANCES, RECENT TRANSACTIONS

Telephone Banker, Call 662-534-8171 to enroll

CHECK ACCOUNT BALANCES, TRANSFER FUNDS, PAY BILLS,

DOWNLOAD STATEMENTS

Online Banking, Mobile Banking (Touch Banking)

Visit <https://www.bnabank.com/Online-Banking.aspx> for information to assist with enrollment in our online and mobile services. In addition, customers may also call 662.534.8171 for assistance with enrollment.

CASH ADVANCE

Since Cash Advance Services are only offered in bank lobbies and not in the drive thru, Cash Advance Services on debit and credit cards are temporarily suspended. Customers should use ATM's for their cash needs.

662.534.8171

NOTICE

Cash Advance Services are only offered in bank lobbies and not in our drive thru. Therefore, cash advances on debit and credit cards are suspended.

Please use an ATM for your cash needs.

Information for **DIRECTEXPRESS**  cardholders:

TO WITHDRAW CASH FROM AN ATM:

You will need your PIN Number. Your personal identification number (PIN) is a number you choose when you activate your card. It is a four-digit number that you enter on the keypad at ATMs and retail locations when you use your card.

What if I forget my Direct Express Card PIN?

You should call the Direct Express® Card toll-free Customer Service Department number on the back of your card.

Lobby Notice



Effective Friday, March 20, 2020 until further notice

For the safety and well-being of our customers and employees, the following operational changes will be in effect until further notice due to the COVID-19 Pandemic:

All BNA Bank lobbies will be open by appointment only

All BNA Bank drive thru's will open at 8:30 a.m. each day

To make an appointment, customers may call

662-534-8171 (New Albany)

662-842-8005 or 662-842-4618 (Tupelo).